

How to read your gas bill ^[1]

Below is a simplified example of a typical gas bill. It may be useful to have your own gas bill handy to compare.

Read your Electricity bill ^[2]

- [Front Page](#)
- [Back Page](#)
- [Text only version](#)

Gas account

Jo Citizen
123 Brown Street
Brownsville ACT 1234

Payment summary

[help](#) ^[3]

Payment Summary

Your ***payment summary*** contains a summary of your gas charges. It can include:

- the amount you owe
- amounts you have recently paid
- overdue amounts
- adjustments
- discounts and rebates.

Opening balance:

\$99.25

Payments recieved:

\$99.25 CR

Balance carried forward:

\$0.00

Usage and supply charges:

\$264.02

5% discount if you pay this bill by the due date

\$13.20

GST included in new charges:

\$25.08

Total amount due:

\$275.90

Payment slip

Customer number:

999999

Due date:

13 Aug 14

Amount due:

\$290.42

Amount due if paid by 13 Aug 14:

\$275.90



Where to call for help

[help](#) ^[3]

Retailer contact details

Your retailer is the company that bills you for your gas. If you have a question about your bill or gas contract, you should contact your retailer.

Enquiries & moving home (8am - 6pm Local time Mon - Fri)

13 xx xx

[help](#) ^[3]

Distributor contact details

Your distributor is responsible for the poles, wires and meter that connect you to the electricity network. Sometimes your distributor's name is included on your bill, other times their phone number is listed beside 'Faults and emergencies'. Your distributor's contact details are generally on the right-hand side of the front page of your bill, just below your retailer's contact details.

You should contact your distributor for faults and emergencies relating to your electricity supply.

Tip: *This information may help you compare electricity offers on Energy Made Easy.*

Faults & Emergencies (24 hrs) Aussie Gas Supplies

13 xx xx

Credit card payment (Processing fee may apply, see over for details)

1300 xxx xxx

Your account details

Tax invoice:

100000001234

Issued:

22 July 14

Account Number:

12345678999

Total amount due:

\$275.90

Due Date

13 Aug 14

Amount due if not paid by 13 Aug 14

\$290.42

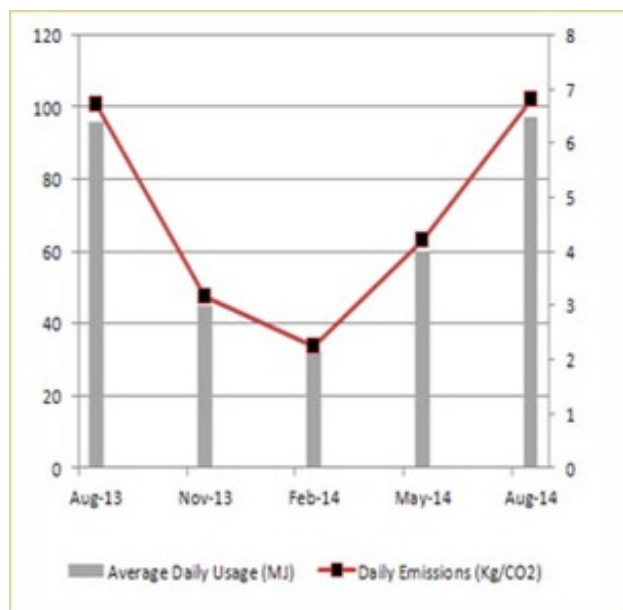
Your usage statistics

[help](#) [3]

Gas usage

Your gas bill displays a comparison of your gas usage over time. Gas retailers generally display this in either a graph or table. This information may be on the front or back page of your bill.

Your average daily usage & greenhouse gas emission graph.



Average daily use (this account):

\$97.37

Same time last year:

\$96.02

Average cost per day:

\$3.23

Your usage details

Supply address:

123 Brown St, BROWNSVILLE, ACT, 1234

[help](#) [3]

MIRN

This is your Meter Installation Registration Number (MIRN). It is a unique number assigned to your gas service by your distributor and used by your distributor and retailers to identify your connection point.

MIRN:

1234567890

[help](#) ^[3]

Plan name

This is the name of the tariff or plan you are on. If you cannot find this on your bill, you can contact your retailer and ask them. You might also find it on the front page of your bill.

Plan:

Flexichoice

[help](#) ^[3]

Last meter read

This shows the date your meter was last read, and if it was an actual, or an estimated reading.

Reading type:

Actual read on 20 Jul 2014 for 90 days

[help](#) ^[3]

Tariff description

This shows the type of tariff you are on. Sometimes this might be shown on the front of your bill instead.

Tariff Description:

Residential Domestic -C

Meter number:

9999AB

Usage MJ

[help](#) ^[3]

**Megajoule
(MJ)**

**A megajoule
(MJ) is a
measure of
gas equal to
one million**

Previous reading	Current reading	Cubic meters	x	Heating value	x	Pressure factor	=	joules. It is the unit measure used on your gas bill. Your total MJ usage shows the total amount of gas you have used over the billing period, and is the usage figure you need to enter into Energy Made Easy to compare gas offers.
5087	5311	224		38.7000		1.0109		8763

[help](#) ^[3]

Billing period

This is the billing period for your bill, and is where you can find the start and end date for your bill, that you can enter to compare electricity offers on Energy Made Easy. Charge

Gas charges: 22 April 2014 - 20 July 2014 (90 days)

Gas consumption 4000 MJ @ \$0.025240	\$100.96
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[help](#) ^[3]

Block tariffs

Sometimes your plan will include block tariffs, where one block or quantity of usage is charged at a different rate to the next. For example, with the plan on this sample bill, the first 4000 MJ have been charged at 2.52 cents per MJ, while the remaining 4763 MJ were charged at 2.32 cents per MJ. \$110.69

Gas consumption 4763 MJ @ \$0.023240

[help](#) ^[3]

Daily supply charge

This is also known as the fixed charge, or service to property charge. \$52.37

This is a charge that applies for supplying gas to your premises for each day of your billing period, regardless of how much gas you use.

Daily supply charge (90 days)

GST	\$26.40
Total usage and supply charges	\$290.42

Your next meter read is scheduled between 17 Oct 2014 and 23 Oct 2014. Please ensure easy access to your meter on these days.

Paying your account

If you choose to pay using a credit card payment option, a 1% (GST inclusive) payment processing fee may apply.

DIRECT DEBIT

Save time by having your account paid automatically on the pay by date. Apply online at ourwebsite.com.au ^[3] or phone 13 xx xx for an application form.

CREDIT CARD

Visit ourwebsite.com.au/payments ^[3] or phone 1300 xxx xxx to pay your bill by credit card. **Ref: 123456789123** Max \$4,000 per transaction.

MAIL

Send this portion with your cheque made payable to:
Our company,
Our mailing address, state postcode.

BPAY

Biller code: 99999
Ref: 123456789123

BPAY - Make this payment via internet or phone banking. BPAY View - Receive, view and pay this bill using internet banking. BPAY View Registration No - Please use your 8 digit account number.

Post BILLPAY

Biller code: 9999
Ref: 123456789123

Pay in person at any Post Office, phone 13 18 16 or go to postbillpay.com.au ^[3]

Your account number:
999999

Total amount due:
\$290.42

Pay by 13 Aug 14:
\$275.90



Your gas bill contains a lot of information. You might not understand some of the terms in it. This page will help you understand the most important parts of your gas bill.

Account summary

Your account summary contains a summary of your gas charges. It can include:

- the amount you owe
- amounts you have recently paid
- overdue amounts
- adjustments, and
- discounts and rebates.

Meter Installation Registration Number (MIRN)

Your gas meter has its own Meter Installation Registration Number (MIRN). The MIRN identifies your property.

Retailer contact details

Your retailer is the company that bills you for your gas. If you have a question about your gas bill or contract, contact your retailer.

Distributor contact details

Some retailers show the distributor's name and contact details separately. Other retailers show the distributor's phone number as the 'Faults and emergencies' contact number.

When you look at the front page of your bill, your distributor's contact details are generally on the right hand side. Look just below your retailer's contact details.

Your distributor owns the pipes and meter that connect you to the gas network. Contact your distributor for faults and emergencies with your gas.

Next scheduled reading

Your next meter reading will occur on or around this date.

Last meter reading

This shows the date your meter was last read.

Actual or estimated meter readings

Your bill will state if your usage is based on an **actual** reading or an **estimated** ^[4] reading of your meter.

An 'A' or the word 'actual' next to your usage means that your usage is based on an actual reading of your meter.

An 'E' or the word 'estimated' next to your usage means that:

- your meter was not read during this billing period, and
- your usage has been estimated.

If the estimate is too high or too low, your next bill will include a credit or an additional amount to pay. This means you only pay for the gas you use.

Tariff name

This is the name of the tariff or plan you are on. If your plan name is shown on your bill, it will probably be on the front page. If you can't find this on your bill, contact your retailer.

Usage and supply charges

Depending on your tariff type, you may not see all of these types of charges on your bill.

Billing period

The billing period shows the start and end date for your bill.

To compare offers on the Energy Made Easy site using your usage information from a recent bill, enter the billing period.

Megajoule (MJ)

Megajoules (MJ) are the measure that is used on your gas bill. Your total MJ usage shows the total amount of gas you have used over the billing period.

This is the usage figure you need to enter into the Energy Made Easy site to compare gas offers.

Tariff blocks

Sometimes your plan will include block tariffs, where one block or quantity of usage is charged at a different rate to the next. For example, under the plan on this sample bill:

- the first 4000 MJ were charged at 2.52 cents per MJ, and
- the remaining 4763 MJ were charged at 2.32 cents per MJ.

Daily supply charge

This is the cost of getting gas to your place, even if you don't use any. It is a fixed amount.

The daily supply charge ^[5] is also known as the:

- service to property charge, or
- fixed charge.

Government energy concessions

If you receive a government energy concession ^[6], you will see a credit on your bill.

Source URL: <https://www.energymadeeasy.gov.au/help/gas-bill>

Links

[1] <https://www.energymadeeasy.gov.au/help/gas-bill>

[2] <https://www.energymadeeasy.gov.au/help/electricity-bill>

[3] <https://www.energymadeeasy.gov.au/>

[4] <https://www.energymadeeasy.gov.au/get-energy-smart/energy-bills/estimated-bills-overcharging-and-undercharging>

[5] <https://www.energymadeeasy.gov.au/get-energy-smart/about-energy-offers/which-type-tariff-right-you>

[6] <https://www.energymadeeasy.gov.au/control-your-costs/paying-too-much-energy/rebates-and-concessions>